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GAVIN NEWSOM
GOVERNOR

January 17, 2024

PIN 24-03-CCLD

TO: ADULT AND SENIOR CARE PROGRAM LICENSEES
CHILD CARE FACILITY LICENSEES
CHILDREN'S RESIDENTIAL LICENSEES AND PROVIDERS
FOSTER FAMILY AGENCY APPROVED OR CERTIFIED HOMES

FROM: ***Original signed by Kevin Gaines***
KEVIN GAINES
Deputy Director
Community Care Licensing Division

SUBJECT: **COMMUNITY CARE LICENSING DIVISION (CCLD) ORGANIZATIONAL
CHANGES: CHILD CARE ADVOCATE AND TECHNICAL SUPPORT
PROGRAMS**

Provider Information Notice (PIN) Summary

PIN 24-03-CCLD is a notice of upcoming CCLD organizational changes concerning the Child Care Advocate, Child Care Technical Support Program, and Residential Technical Support Program.

The Community Care Licensing Division is announcing organizational changes set to take effect in February 2024.

The [Child Care Advocate](#) and Child Care [Technical Support Program](#) will be integrated into the Child Care Program, and the Residential [Technical Support Program](#) will be integrated into the Adult and Senior Care Program and the Children's Residential Program.

Access to Services

Providers can access technical support services by contacting your Licensing Program Analyst or Regional Office as follows:

Adult and Senior Care Program

- [List of Regional Offices](#)

Children's Residential Program

- [List of Regional Offices](#)

Child Care Program

- [List of Regional Offices](#)

Child Care Advocate Program

Providers and other interested partners can contact the Child Care Advocate Program for services at:

- ChildCareAdvocatesProgram@dss.ca.gov

Contact for General Information about the Technical Support Program

Adult and Senior Care Facilities and Children's Residential Care Facilities, email

- TechnicalSupportProgram@dss.ca.gov

Child Care Facilities, email

- ChildCareTechnicalSupport@dss.ca.gov